# SANDROCK HOUSE CARE HOME





#### SANDROCK HOUSE

A SHERWOOD CARE HOME

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It is our aim to preserve the self-respect of those who depend on the support of others.

We feel that those who live at Sandrock House should do so with dignity, have the respect of those who support them and be entitled to live a full and active life, given the fundamental right to self-determination and within the framework of a care home offering the best in residential care. Everything we do is to meet the needs of our residents.

At Sandrock House we assist residents to live a full life by involving them in the decision making which affects them directly.

Mrs Shazia Khalid Managing Director









Sandrock House has become an iconic care home landmark in Doncaster. The brief for designing and building the new care home bedrooms was simple, to create the finest care home on par with the most luxurious 5\* plus hotels. It now offers unparallel levels of luxury and state of the art facilities for those fortunate enough to stay there. Nestled in beautiful gardens Sandrock House is a haven of luxury and tranquillity.

- New full shower en-suite bedrooms and state of the art Jacuzzi Bath
- Large single en-suite bedrooms with patio doors leading on to beautiful gardens
- Purpose built ground floor accommodation
- Landscaped gardens with numerous patio areas
- Brand new bedrooms with Hammonds fitted wardrobes and dressing tables as well as mini fridges and 32" Plasma TVs with DVD
- Free SKY TV and broadband as standard
- Parker Bath for the less able.
- Laura Ashley and John Lewis fixtures and fittings throughout
- Social services funded and private residents most welcome
- 24 hour care by highly trained staff
- Excellent quality of care rating by CQC Inspectors

#### The Fine Details

At Sandrock House it is the finer details that sets us apart from other care homes. From close relationships that are built by our staff with the residents to the atmosphere of truly being at home.

We pride ourselves in knowing that we care without setting budgets. That is why you can be rest assured that only at Sandrock House your relative will receive the finest quality of ingredients and items in their daily life. From using premium quality tea bags to Andrex luxury toilet paper, it is the finer details that puts care before anything else.

Care and comfort are the hallmarks of Sandrock House's qualities. From the excellent cuisine and well proportioned single en-suite rooms, we ensure there is a true home-from-home feeling surrounding the house.



"A pleasant atmosphere, consistently high quality and warm friendly service









#### Key Points

- Large Lounges and dining rooms with 42" Plasma TVs
- Quiet and leafy location.
- Near local amenities
- Landscaped gardens with arbors and water fountains
- Patio areas with an ambience of peace and tranquillity

The list could go on but we want residents to feel 'at home' - to have the things they enjoy around them, and to feel their room is theirs, to use as they wish.

Residents are the people who matter the most at Sandrock House and we recognise their right to be treated as individuals with personal likes and dislikes, and a need to have their privacy and dignity respected.

Each en-suite room is equipped with all the modern conveniences to make a resident's long or short stay a very comfortable and most enjoyable experience.













#### Some Other Points....

Leisure related therapy and the promotion of contentment are integral parts of the day to day comforts provided at Sandrock House. Therapy in the form of handicrafts and mobility music and movement sessions offer both pleasure and exercise to residents. During the summer season outings and holidays are regularly arranged. For relaxation, musical evenings and film shows bring that extra degree of interest and variety to our residents' way of life.

A wide and varied menu is available with all tastes and special dietary requirements catered for. Meals can be taken in the dining room, or if residents prefer, they can be served in the comfort of their own room. There is a choice of cooked breakfast, an appetizing midday meal and supper in the evenings. Home made cakes, biscuits and drinks are offered throughout the day.







# How we are organised

To make sure that relationships are personal there is a Key Worker for each resident. It's the job of the key worker to make the move to Sandrock House as easy as possible and to make sure that every resident gets the best out of the home.

In the quest for quality care we are committed to ensuring that our staff are highly trained to give our residents the finest quality care. All the staff are recognised as highly valued members of our team and ongoing training is provided with the opportunity to gain nationally recognised qualifications. The home manager and the owners hold the prestigious Registered Managers' Award. The owner has an active daily input in to monitoring of care standards to give a further quality assurance benchmark.

There is a very high percentage of staff trained to NVQ level 2. The staff are chosen after rigorous selection process to ensure they have the necessary characteristics such as patience, kindness, honesty and sense of humour.

"The fact the home has the facilities of a luxury 5\* hotel and thee highest care standards makes me feel safe and secure".

### Our medical back.

There are several local doctors' practices nearby. Many of the people who come to live at Sandrock House prefer to keep their own family doctor, which we encourage. If this is not practical, residents can register with one of the local practices. Professional nursing tasks are carried out by a team of local District Nurses, who visit Sandrock House at the request of doctors.

There are local dentists, opticians and chiropodists. Even if a resident becomes very frail, we will continue to provide quality care. If more specialised care is necessary, the doctor may advise a hospital admission, but we would expect people to return to us as soon as the need for hospital is over.





"My bedroom has an en-suite shower and a patio door and I spend much of my time enjoying the beautiful landscaped gardens".



# We care 24 hours a day

The quality of care and attention found here gives residents and their families, the confidence and contentment daily living demands. Every bedroom is linked into our Nurse Call system with qualified staff in attendance or on call at all times.

Sophisticated smoke and heat detectors feature throughout the house, and of course, full central heating provides complete warmth and comfort at all times. All complimented by an air of informality and friendliness. Sandrock house offers the finest in residential care for the elderly.







#### Some Other Features

An important feature is the involvement of residents in decisions about the way the home is run. Every resident is encouraged to contribute to discussions about daily living arrangements. Those who live at Sandrock House have a genuine say in what it should be like. Consultation meeting are held regularly with residents and their families to keep them up to date with our policies and future plans. We also keep in touch with various religious denominations, as we believe that maintaining cultural and religious links is important to personal well-being.

# Next Step - How we can help

The manager or any of the senior staff will be delighted to talk to you regarding Sandrock House. We would welcome a visit from you or your family where we can introduce ourselves more personally, discuss your individual needs and any concerns you might have. We would be pleased to arrange a visit at a time to suit you or to visit you in your own home. Whether you choose to visit us, stay with us or work with us, we feel confident you will be happy with your decision.



"I feel better living somewhere really special with all the care I need".



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Sandrockhouse Care Home 53 Bawtry Road Doncaster DN4 7AA

Tel: 01302 535634 Fax: 01302 535634

Email: info@sandrockhouse.co.uk

